



Verification
Certification

CERTIFICATE

Scope

Warehouse, Ground Handling Services

ISO 10002:2014 CUSTOMER SATISFACTION MANAGEMENT SYSTEM

Vericert Belgelendirme ve Gözetim Hizmetleri Ltd.Şti. has audited and registered this organization for meeting the requirements of the management system mentioned above. This certificate is valid for 3 years, only when the organization continues to comply with the requirements of "Vericert certification and audit requirements". ISO10002:2014 Customer Satisfaction Management System version is valid until 30.07.2021.

Certificate Number: VCR.TR.08.011712/R:02

Initial Certification Date: 05.12.2012

Renewal Date: 18.11.2020

Issue Date: 18.11.2020

Expiry Date: 30.07.2021

HAVAALANLARI YER HİZMETLERİ ANONİM ŞİRKETİ (HAVAŞ)

Address(es)

Havaş Head Quarters;Vadistanbul Bulvar,
Ayazağa Mah. Cendere Caddesi No:109L 2C
Blok 34485, Sarıyer/İSTANBUL

* Other addresses with in scope are listed at annex-1.



You can check the validity of your certificate is through 'VeriCert QR application'. Please download our application to your smartphone.

General Manager
Fuad Almeman



Vericert Belgelendirme ve Gözetim Hizmetleri Ltd. Şti.

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Form 23 21.08.2019 R:03

Annex-1 Addresses (ISO 10002)

- Havaş Head Quarters; Vadistanbul Bulvar, Ayazağa Mah. Cendere Caddesi No:109L 2C Blok 34485, Sarıyer/İSTANBUL
- Havaş İstanbul ; Atatürk Airport Yeşilköy / İstanbul 34149 Turkey
- Havaş İstanbul ; İstanbul Airport Arnavutköy/ İstanbul 34283 Turkey
- Havaş İstanbul Warehouse; İstanbul Airport Arnavutköy / İstanbul 34283 Turkey
- Havaş Dalaman; Dalaman Airport Muğla 48770 Turkey
- Havaş Bodrum; Bodrum Milas Airport Muğla 48670 Turkey
- Havaş İzmir; Adnan Menderes Airport İzmir 35410 Turkey
- Havaş İzmir Warehouse; Adnan Menderes Airport İzmir 35410 Turkey
- Havaş Antalya; Antalya Airport Antalya 07025 Turkey
- Havaş Antalya Warehouse; Antalya Airport Antalya 07025 Turkey
- Havaş Adana; Adana Şakirpaşa Airport Adana 01010 Turkey
- Havaş Trabzon; Trabzon Airport Trabzon 61010 Turkey
- Havaş Kayseri; Kayseri Erkilet Airport Kayseri 39010 Turkey
- Havaş Gaziantep; Gaziantep(GAP) Airport Gaziantep 27900 Turkey
- Havaş Şanlıurfa; Şanlıurfa(GAP) Airport Şanlıurfa 63200 Turkey
- Havaş Konya; Konya Airport Konya 42500 Turkey
- Havaş Batman; Batman Airport Batman 72000 Turkey
- Havaş Muş; Muş Airport Muş 49120 Turkey
- Havaş Adıyaman; Adıyaman Airport Adıyaman 02000 Turkey
- Havaş Ankara; Esenboğa Airport Ankara 06970 Turkey
- Havaş Ankara Warehouse; Esenboğa Airport Ankara 06970 Turkey
- Havaş Elazığ; Elazığ Airport Elazığ 23100 Turkey
- Havaş Sinop; Sinop Airport Sinop 57000 Turkey
- Havaş Sivas; Sivas Airport Sivas 58040 Turkey
- Havaş Nevşehir; Kapadokya Airport Tuzköy/Nevşehir 50240 Turkey



Verification Certification

- Havaş Kastamonu; Kastamonu Airport
Uzunyazı 37302 Turkey
- Havaş Kütahya; Kütahya Airport Kütahya
43000 Turkey
- Havaş Amasya; Merzifon Airport Amasya
Merzifon 05307 Turkey
- Havaş Ağrı; Ağrı Airport Ağrı 04000 Turkey
- Havaş Siirt; Siirt Airport 56220 Turkey
- Havaş Alanya; Gazipaşa Alanya Airport
Gazipaşa/Alanya 07400 Turkey
- Havaş Ordu; Ordu Giresun Airport Ordu
52010 Turkey
- Havaş Şırnak; Şerafettin Elçi Airport Cizre
/ Şırnak 73200 Turkey

Veri

Vericert Belgelendirme ve Gözetim Hizmetleri Ltd. Şti.

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